“IT IS OUR fervent prayer that because of the work you are doing today there will be a greatly reduced need for these services in the future.” This statement accompanied a generous donor’s gift of support for our work with families whose children have been victims of physical and sexual abuse. We served 146 such families in 2012 through our partnership with The C.A.R.E. Center, Waukesha County’s Child Advocacy Center. The services they received provided support to the child, as well as non-offending family members, to help the whole family recover from their trauma. The Women’s Center is one of seven agencies collaborating at the C.A.R.E. Center to provide comprehensive services to families impacted by abuse.

In 2012, in alignment with this donor’s wish of greatly reduced need for our services, The Women’s Center continued to advance our Violence Prevention Initiative (V.P.I.). The V.P.I. is a Board of Director’s initiated effort for The Women’s Center to “be the leader in the reduction of domestic violence, sexual assault, gender violence and child abuse…” Our intention is to advance and enhance our community education work with middle school youth. We believe education is the primary vehicle for violence prevention and must begin no later than this age. In 2012 our Community Educator, a part-time position, spoke to 4,903 people, most of whom were school-aged youth, about healthy relationships and being safe. The feedback we’ve received from teachers, parents and school administrators reinforces that we are providing “relevant, educational and engaging” presentations.

Among the highlights of 2012 was being recognized by the County Executive’s Office as the “Large Non-Profit of the Year.” We were thrilled to be singled out for this award. This honor was a tribute to the many volunteers, donors and employees who support the work and mission of The Women’s Center.

Because of the dedication of so many, The Women’s Center “is a home away from home” as one client wrote. We hope you will help us continue to be this safe haven for those in need of safety, shelter and support. Our desire, wish and hope is that with continued emphasis on community education we can reduce the need for these services in the future.

Let us continue until we reach this goal.

Marie F. Kingsbury, Executive Director
THE YEAR 2012 was momentous in many ways, as we reflected on the past and took yet another important step forward into the future. What an honor it was to serve as President of the Board of Directors during this amazing time.

Notably, The Women’s Center marked its 35th anniversary and the vision of five insightful and courageous women who came together to found The Women’s Center and improve the lives of thousands of women and children in our region.

Now our new vision is taking form and its focus is on the future. In 2012, we marked the second year of a community-wide Violence Prevention Initiative to reduce domestic violence and sexual assault by educating young people about positive behaviors and staying safe. We have now gained the support of key community leaders and organizations in this long-term effort to reduce violence.

In addition, The Women’s Center was thrilled to be named Waukesha County Large Non-Profit of the Year in 2012 by the Waukesha County Executive, and it was reflected in the glow of service awards presented to three board members for their volunteerism. Recognized for their contributions to the community and The Women’s Center were Sharon Wood (Early Risers Rotary Club), Sarah Grooms (The Business Journal Serving Greater Milwaukee), and Kris Havlik (U.S. Postal Service).

On the financial side, The Women’s Center continued to face economic challenges due to government funding cuts. This reduction was surmounted through generous support from new sources and loyal long-term donors. Sizeable grants were received from West Bend Mutual, the Mead Witter Foundation, the Windhover Foundation and the Walter and Grace Merten Charitable Trust. It was a hallmark year for support from individual donors as well. The Greater Milwaukee Foundation launched “Match Day” for agencies in Southeastern Wisconsin that provide basic needs. Match Day brought The Women’s Center to the attention of new donors and raised significant donations, which were matched by the Greater Milwaukee Foundation.

In closing, I extend my gratitude to The Women’s Center’s staff, board, and volunteers for their hard work in serving our clients so passionately. My heartfelt thanks also goes out to our donors — new and longtime friends who, through their generosity, ensure that we continue to provide safety, shelter, and support when people need it most. I am honored and humbled to serve you.

Thank you for all that you do.

Jeanine Kes Bode, Board President
DOMESTIC VIOLENCE PROGRAMS AND SERVICES
The Women’s Center offers short-term group and individual counseling to adult and child survivors of domestic violence. In 2012, 342 adults and 132 children received domestic violence counseling at The Women’s Center.

24-HOUR CONFIDENTIAL CRISIS LINE
Our confidential 24-hour crisis line provides a direct link between people in crisis and The Women’s Center. The crisis line is staffed 24 hours a day, 365 days a year. In 2012, staff answered 7,399 crisis calls.

SEXUAL ASSAULT AND ABUSE PROGRAMS AND SERVICES
The Women’s Center offers counseling to adult and child survivors of sexual assault and sexual abuse through individual and group counseling. There were 96 adults, 26 parents of sexually abused children and 42 children who received services through this program in 2012.

In 2012, The Women’s Center received funding for a Family Advocate to provide support to families at The C.A.R.E. Center, Waukesha County’s Child Advocacy Center. In one year, the Family Advocate served 142 parents of abused children.

CHILD ABUSE PREVENTION SERVICES
This program is designed to reduce the likelihood of family violence, abuse and neglect through comprehensive services, including onsite childcare, crisis telephone counseling, short-term counseling and peer support groups and classes for parents. In 2012, 67 adults and 364 children used these services.

HISPANIC OUTREACH
The Women’s Center offers services in both English and Spanish through the work of a Hispanic Outreach Counselor who works directly with the Hispanic community. In 2012, 22% of The Women’s Center clients, whose ethnicity was known, were Hispanic.

LEGAL ADVOCACY PROJECT
Legal Advocates staff offices at The Women’s Center and the Waukesha County Courthouse where they help victims of domestic abuse and harassment obtain temporary restraining orders and offer support through the court process. A total of 297 clients used these services in 2012.

EDUCATION AND PREVENTION
Our Community Education Specialist and other staff members provide education and prevention programs about domestic and sexual violence to groups in Waukesha and the surrounding counties. Education is provided through speaking engagements and training sessions. In 2012, education and prevention programs reached out to 4,837 individuals.

EMPLOYMENT PROGRAM
The Employment Program offers group and individual counseling, resume writing services, job search assistance and referrals to people who are unemployed or seeking to upgrade their employment status. Emphasis is placed on minorities and displaced homemakers who need to secure family supportive employment. A total of 225 clients used these services in 2012.

VOLUNTEER INVOLVEMENT
Volunteers continue to play a vital role at The Women’s Center. In 2012, 145 individuals and 13 groups of volunteers made a difference at The Women’s Center.

There may be some duplication in these numbers, as a client may have used more than one or all of The Women’s Center’s services and would, therefore, be recorded as receiving services in each program area.
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Okauchee Lioness Club
Old Republic Insurance Company
Mary Olen
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   Cary L. Robuck, Maelyn Lind and
   all the women
Caroline and Michael Driscoll
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Elmbrook Church
Elmbrook Rotary Club
GE
Kohls
Quad Parish
Metropolitan Builders Association
Target
Volunteers of Lake Country
Wells Fargo

Zoey – the therapy dog volunteer.
A LETTER FROM THE TREASURER

The financial position of The Women’s Center is healthy as confirmed by a solid balance sheet. The financial position in 2012 reflected a change in unrestricted net assets of $226,150. This amount includes $114,132 of in-kind donations from the Metropolitan Builders Association (MBA). The Women’s Center’s cash position remains strong. We own our buildings and other property, and have no significant outstanding debt.

WE TAKE VERY SERIOUSLY OUR OBLIGATION TO DONORS TO USE YOUR CONTRIBUTIONS WISELY TO SUPPORT OUR MISSION OF PROVIDING SAFETY, SHELTER AND SUPPORT TO WOMEN AND THEIR FAMILIES.

Total revenue increased by twenty-seven percent. This was due to stabilization of government grant funding, several successful fund raising events, increased corporate and foundation donor support, and increased investment income. The Women’s Center also received a generous in-kind donation from the MBA who renovated a transitional living home, converting it from a five-bedroom house into two more useful duplexes.

The Women’s Center practices sound fiscal management. Budgets are carefully prepared and reviewed monthly by a Finance committee and our Board. We take very seriously our obligation to donors to use your contributions wisely to support our mission of providing safety, shelter and support to women and their families. Donor support allows us to offer programs and services free of charge.

The valuable resource The Women’s Center provides in our communities will be maintained with strong individual and business support. There will always be financial challenges. Sustained and innovative fundraising efforts, diligent work in grant writing, success in special events and ongoing expense control will need to be maintained. Continued financial health allows us to provide our vital services to women and families in need of help and hope.

Louise E. Ladd-Whitson, Treasurer

OPERATING & PROGRAM EXPENSES FOR YEAR ENDING DECEMBER 31, 2012

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter</td>
<td>$915,852</td>
</tr>
<tr>
<td>Counseling</td>
<td>$217,031</td>
</tr>
<tr>
<td>Employment</td>
<td>$124,231</td>
</tr>
<tr>
<td>Community Education</td>
<td>$40,039</td>
</tr>
<tr>
<td>Child Abuse Prevention</td>
<td>$133,495</td>
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<tr>
<td>Transitional Living</td>
<td>$229,765</td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>$129,645</td>
</tr>
<tr>
<td>Fund Raising</td>
<td>$321,147</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$2,111,205</strong></td>
</tr>
</tbody>
</table>
**PUBLIC SUPPORT, REVENUE & EXPENSES**

**FOR YEAR ENDING**

**DECEMBER 31, 2012**

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions</td>
<td>$559,817</td>
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<tr>
<td>Special Events</td>
<td>$247,225</td>
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<tr>
<td>Rent</td>
<td>$45,408</td>
</tr>
<tr>
<td>Waukesha County Department of Health &amp; Human Services</td>
<td>$126,540</td>
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<tr>
<td>State Domestic Abuse Grant</td>
<td>$195,884</td>
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<tr>
<td>Victims of Crime Act</td>
<td>$121,177</td>
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<tr>
<td>State Displaced Homemakers</td>
<td>$69,335</td>
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<tr>
<td>HUD Emergency Shelter</td>
<td>$32,764</td>
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<tr>
<td>Sexual Assault Victim Services</td>
<td>$27,865</td>
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<tr>
<td>Other grants</td>
<td>$1,496</td>
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<tr>
<td>Community Development Block Grant</td>
<td>$41,041</td>
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<tr>
<td>DPI Food Program</td>
<td>$17,164</td>
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<tr>
<td>United Way</td>
<td>$265,968</td>
</tr>
<tr>
<td>Foundations &amp; Corporate Grants</td>
<td>$360,500</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>$172,565</td>
</tr>
<tr>
<td>Investment Incomes</td>
<td>$52,606</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$2,337,355</strong></td>
</tr>
</tbody>
</table>

Finance director, Deb Delvaux, retired this year.
Book Club enjoys the Fashion Show.

Annual Thanksgiving turkey donation.

Family affair at Summer Evening.

Delta Rho Upsilon donates funds from Togo Run.

Volunteers are ready for the Fashion Show.

In honor of 35 years of service.

Champagne on the rocks for Summer Evening.

Paul Mitchell volunteers.

Mukwonago Girl’s varsity basketball team donations.

Male models at the Fashion Show.

Girl Scout Troup 2873 brings cookie donation.

Carroll University students donate pumpkins.

Friends Committee at the Luncheon.

Waukesha Noon Lioness Club donates Memorial Bench.
Board members join Sausages on Match Day.

Domestic Violence Awareness month.

University Lake School volunteers.

Metropolitan Builders remodel TL property. Sandy Sommers celebrates 30 years at TWC.

Luncheon speaker Michael Kaufman joins staff.

TWC staff for Halloween.

Employee Appreciation picnic.

Visitors from Russia.

Fashion Show models.

Azana Salon tragedy.

The Women’s Center receives County Executive Award.

Cathy Bierner, Employee of the Year, with shelter staff.
The **mission** of The Women’s Center is to provide safety, shelter, and support to women and their families, and to facilitate their development.